Terms & Conditions

Thrunox Systems LLP
Website: https://thrunoxsystems.in
Contact Email: contact@thrunoxsystems.in
Last Updated: 19 October 2026

1. Introduction

Welcome to the website of Thrunox Systems LLP ("Thrunox Systems", "Thrunox", "we", "us" or "our").

These Terms & Conditions govern your access to and use of https://thrunoxsystems.in, including the information, website content, enquiry forms, chatbot, downloadable materials and other features made available through the website.

By accessing or using this website, you agree to these Terms & Conditions. If you do not agree with them, please discontinue use of the website.

These Terms & Conditions govern website use only. A specific service engagement, consultancy assignment, partnership or other commercial arrangement may be subject to a separate agreement.

2. About Thrunox Systems

Thrunox Systems LLP is an execution-focused business platform that supports organisations through business operations, project coordination, supply chain, accounting and revenue cycle support, licensing and liaisoning coordination, digital compliance, ESG advisory and technology-led solution exploration.

Our website describes our areas of focus and the types of requirements we may be able to discuss or coordinate.

The actual services available for a particular requirement depend on its scope, feasibility, applicable regulations, specialist availability and the terms agreed between the parties.

3. Website Information and Intended Use

The content on this website is provided for general information about Thrunox Systems, its service areas, industry focus and proposed innovation initiatives.

You may use the website to:

- Learn about our company and service areas

- Review our stated industry focus
- Explore our proposed solutions and concepts
- Download our company brochure
- Submit business enquiries
- Explore professional and business collaboration opportunities
- Contact us through the communication channels provided

You agree not to use the website for unlawful purposes, attempt unauthorised access, interfere with website operation, knowingly introduce malicious code or misuse the contact form or chatbot.

4. Accuracy and Availability of Information

We aim to keep website information useful and reasonably current. However, service descriptions, proposed solutions, industry focus areas and other content may change over time.

Unless expressly agreed in a separate written contract, website content does not constitute a binding offer, technical specification, project commitment or guarantee of service availability.

You should contact us to confirm the suitability, scope and availability of any service before relying on it for a business decision.

5. Services and Commercial Engagements

A website enquiry does not automatically create a client relationship, professional engagement, partnership, agency relationship or contractual obligation.

Before a specific engagement begins, the relevant parties may need to agree in writing on matters such as:

- Scope of work and deliverables
- Responsibilities and dependencies
- Fees, taxes and payment terms
- Timelines and milestones
- Confidentiality and information handling
- Intellectual property ownership and permitted use

- Acceptance criteria and change requests
- Termination and other applicable contractual conditions

Where specialist professionals, consultants or third-party service providers are involved, their roles and responsibilities will depend on the specific engagement and the applicable agreements.

No party should assume that a service has been commissioned or accepted solely because an enquiry has been submitted or a preliminary discussion has taken place.

6. Third-Party and Specialist Services

Certain requirements may involve external service providers, consultants, professionals, technology platforms or other specialist organisations.

Where applicable, Thrunox Systems may help identify, coordinate or facilitate discussions with suitable parties. The precise role of Thrunox Systems will depend on the agreed scope.

Third-party services may be governed by separate terms, eligibility criteria, fees, professional requirements and conditions. We do not control every aspect of a third party's services, decisions, availability or performance.

Any responsibility for a specific deliverable or service will be determined by the relevant agreement and applicable law.

7. Licensing, Regulatory and Compliance Matters

Information about licensing, liaisoning, regulatory documentation, digital compliance and related services is provided for general informational purposes.

Requirements can vary depending on the product, activity, jurisdiction, applicable authority and circumstances of the applicant.

Website content does not constitute a guarantee of licence issuance, registration, approval, certification or any other regulatory outcome. Timelines and requirements may be affected by authorities, technical assessments, documentation gaps and other factors outside our control.

Where a requirement calls for a regulated professional, qualified specialist or formal technical assessment, the appropriate expertise must be engaged as applicable.

You remain responsible for providing accurate information and fulfilling obligations that apply to your business, unless a specific responsibility is expressly accepted in a separate written agreement.

8. Innovation & Solutions: Concept and Development Status

The Innovation & Solutions section may describe proposed products, solution concepts, development directions, intended use cases or illustrative designs.

The Affordable Digital Twin & Virtual Sandbox initiative and the healthcare-related solution concepts described on this website may be at concept, planning or another explicitly stated stage.

Unless a specific capability is expressly confirmed as implemented and available, such descriptions must not be interpreted as a representation that a finished, tested, validated or commercially available product exists.

In particular, proposed concepts do not by themselves establish the availability of:

- A complete or fully functional Digital Twin platform
- Real-time connectivity to factory equipment or operational systems
- Validated industrial or medical-device simulation
- Clinical validation or medical-device regulatory approval
- Certified safety, engineering or compliance outcomes
- Guaranteed performance improvements or cost savings

Illustrations, concept images and preliminary descriptions are intended to communicate a direction or potential use case, not necessarily to depict a working product.

Any actual product or project engagement will be subject to its confirmed scope, technical specifications, development status, validation requirements and separate commercial terms.

9. No Professional or Technical Advice

General website content is not a substitute for advice or assessment tailored to your circumstances.

You should obtain appropriate professional, legal, accounting, tax, regulatory, medical, engineering, cybersecurity or other specialist advice where necessary.

You remain responsible for evaluating the suitability of information or proposed solutions for your particular situation.

10. Intellectual Property

Unless otherwise stated, the website and its original content—including text, branding, graphics, design elements, layouts, downloadable materials and other original works—are owned by Thrunox Systems LLP or used under applicable permission or licence.

You may access and use website content for lawful personal or internal business reference.

You must not reproduce, modify, distribute, commercially exploit, republish or create derivative works from protected website content without the required permission, except where permitted by applicable law.

Third-party names, trademarks, logos and other intellectual property remain the property of their respective owners. Their appearance on the website does not necessarily imply endorsement, sponsorship or a formal partnership.

Any ownership, licence or permitted use of intellectual property created during a specific client or development engagement will be governed by the applicable written agreement.

11. Enquiries and Information Submitted by Users

When submitting information through our website, you agree to provide information that is accurate to the best of your knowledge and that you are authorised to share.

Please do not submit information belonging to another person or organisation unless you have the appropriate authority to do so.

Do not submit passwords, payment-card details, patient information, confidential technical files or other sensitive information through general-purpose forms or the chatbot.

Submission of an enquiry does not guarantee a response within a particular timeframe, acceptance of an engagement or availability of a particular service.

The handling of personal information is described in our Privacy Policy.

12. Confidentiality

Information submitted through the general website contact form, chatbot or ordinary email should not automatically be treated as confidential or as being protected by a non-disclosure agreement.

If you need to share confidential business, technical or proprietary information, please contact us first to discuss an appropriate communication method and, where necessary, a suitable confidentiality arrangement.

Any specific confidentiality obligations will be determined by the applicable written agreement and law.

13. External Links and Third-Party Platforms

The website may contain links to external websites or services, including WhatsApp and other third-party platforms.

These links are provided for convenience or to facilitate communication. We do not control all third-party content, security practices, availability or terms.

Accessing an external website or platform is at your discretion and subject to its applicable terms and policies.

14. Website Availability and Security

We may modify, suspend or discontinue parts of the website when necessary for maintenance, security, technical changes or business reasons.

We do not guarantee uninterrupted availability or that the website will always be free from errors, vulnerabilities or technical interruptions.

You must not attempt to compromise website security, bypass access controls, interfere with the website's operation or use the website to distribute malicious software.

Nothing in these Terms excludes a right or remedy that cannot lawfully be excluded.

15. Limitation of Liability

To the extent permitted by applicable law, Thrunox Systems LLP will not be responsible for losses arising solely from a user's unauthorised reliance on general website information, unavailability of the website, third-party platform issues or circumstances beyond our reasonable control.

Website information is provided for general informational purposes and is not a substitute for a service agreement or a professional assessment tailored to your requirements.

Nothing in these Terms excludes or limits liability where such exclusion or limitation is prohibited by law. Any liability arising under a separately executed agreement will be determined in accordance with that agreement and applicable law.

16. Indemnity

To the extent permitted by applicable law, you are responsible for losses or claims arising from your unlawful use of the website, your material breach of these Terms or your infringement of another person's rights.

This section does not impose liability for matters for which you are not legally responsible.

17. Privacy and Data Protection

Your use of the website is also subject to our Privacy Policy, which describes how information may be collected and handled through website interactions and communications.

We will handle personal information in accordance with applicable law and the privacy disclosures relevant to the particular interaction.

Please review the Privacy Policy before submitting personal information through the website.

18. Changes to These Terms

We may update these Terms & Conditions to reflect changes in our business, website functionality, service offerings or applicable legal requirements.

The revised version will be published on this page with an updated "Last Updated" date.

Your continued use of the website after an updated version is published will be subject to applicable law and any consent or notice requirements that apply.

19. Governing Law and Jurisdiction

These Terms & Conditions are governed by the laws of India.

Subject to applicable law and any mandatory jurisdictional requirements, courts of competent jurisdiction in Bengaluru, Karnataka, shall have jurisdiction over disputes relating to the use of this website.

A separate written agreement may contain additional dispute-resolution provisions for a specific engagement.

20. Contact Us

For questions about these Terms & Conditions, please contact:

Thrunox Systems LLP
Email: contact@thrunoxsystems.in
Website: https://thrunoxsystems.in

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